

# CHECKUP

Vol. 2, No. 5 May 5, 1989

## Satisfaction Guaranteed To Begin At LVHC Site

Because we believe that our patients deserve the very best in health care, Satisfaction Guaranteed will be introduced at LVHC site this month. Satisfaction Guaranteed, a program which assures the patient of satisfactory performance of "hotel-type" hospital services by our employees, has been in operation at TAH site since 1985.

The program provides patients with the opportunity to voice dissatisfaction with a particular service. It is their assurance that their concerns will be addressed promptly.

"Satisfaction Guaranteed is another way that we let our patients know how important we consider their comfort and well-being," says Samuel R. Huston, president and chief executive officer of TAH—LVHC. "Through this expression of confidence in our employees, we hope to reassure patients that the capabilities and performance of our staff will meet their standards."

Satisfaction Guaranteed covers every hospital service patients receive from admission to discharge, including: confidentiality; timely treatment; courteous employees; quiet halls and public area; food of appropriate temperature and quality; clear and concise explanation prior to tests and procedures; and room cleanliness.

The program's telephone hotline — ext. 1330 — gives patients access to a member of management if they

have a problem which is not resolved satisfactorily through conventional channels. It promises that the unresolved problem will be investigated and discussed with the patient within 24 hours of the phone call.

Brochures explaining the Satisfaction Guaranteed program will be dis-

tributed to patients, department heads and newly hired employees. Posters listing the program's "house rules" will be displayed in all departments throughout the hospital.

Employees are encouraged to familiarize themselves with these guidelines and follow them in their daily activities at the hospital.

### From The President's Desk...

To the employees of TAH—LVHC and HealthEast:

As hospitals throughout the country celebrate National Hospital Week, May 7-13, I would like to thank you, the members of our hospital family, for all you do to make TAH—LVHC a leading provider of compassionate, quality care to our Lehigh Valley community.

I am pleased to announce that as a result of the September 1988 survey, TAH—LVHC has been awarded a three-year accreditation by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO). This accreditation includes Home Care of the Lehigh Valley and HealthEast Laboratories, which were also found to be in compliance with JCAHO standards.

Your continuing efforts to give quality care to the ill and injured have resulted in this achievement.

*(please turn to page 4)*

NATIONAL  
HOSPITAL  
WEEK

MAY 7-13



The Allentown  
Hospital—  
Lehigh Valley  
Hospital Center

A HealthEast Hospital



## 'The Marketplace'

"The Marketplace" has become one of the most popular features of *CheckUp*. To ensure that all employees have an equal opportunity to use "The Marketplace," the following guidelines must be followed:

- All ads must be submitted in writing and are published on a first-come, first-served basis.
- Items will be accepted from TAH—LVHC and HE employees and volunteers only.
- Be sure your name, department, site and extension appear on all submitted ads. This information will not be printed, but will be used for verification.
- Provide complete information — do not use abbreviations which may result in errors.
- Be sure all information, **especially the phone number**, is correct.
- Ads will be placed in one issue **only** so others may have an opportunity to place an ad.
- If you have submitted an ad and the item is sold before publication of "The Marketplace," please contact Communications at ext. 2581 to have the information canceled.

"The Marketplace" will continue to be published in the last issue of *CheckUp* each month. Each new issue of "The Marketplace" will be posted on the bulletin board in the cafeteria at TAH site and in the dining room at HealthEast.

For further information, call Communications at ext. 2581.

*CheckUp* is a biweekly publication of the Communications Department of HealthEast. To submit an article or for additional information, call ext. 7915.

**Our mission is your health.**

HealthEast, a not-for-profit regional health care system, is more than 8,000 professionals, employees and volunteers working to provide you with quality, comprehensive health services.

Equal Opportunity Employer  
M/F/H/V



*Anna Foster Allen (left) and Ruth Getz accept congratulations from Samuel R. Huston, president and chief executive officer, and Phillip DiChiara, vice president, during a reception honoring Getz held during National Volunteer Week.*

## Hospital Volunteers Honored

Volunteering is alive and well at TAH—LVHC. Two TAH site volunteers and the Burn Twig of LVHC site Auxiliary were among the 16 individuals and groups recently presented with the first *The Morning Call* Community Spirit Awards. The awards were presented to recognize those who have distinguished themselves as superior examples of community spirit in our region.

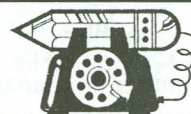
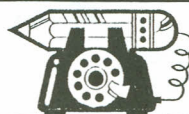
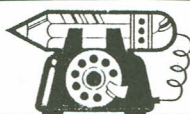
Anna Foster Allen, who has volunteered at TAH site for 24 years, received an award in the category of arts and humanities. Before her retirement, she worked at the Temple University Library. As a volunteer, she processes emergency records.

Ruth Getz, who recently celebrated 50 years of service to TAH site, was given an award in human services. Getz was also honored by the hospital

during National Volunteer Week. She is profiled in the spring edition of *Vim & Vigor*.

The Burn Twig, a 28-member group of volunteers from LVHC Auxiliary, received honors in the public safety category for its outreach assistance in fire and burn prevention education to the Burn Foundation of East-Northeast Pennsylvania. The Burn Twig's primary audiences are the elderly and children.

In 1988, the Burn Twig presented educational programs to more than 10,000 senior citizens, preschoolers and elementary school children and participated in seven health fairs in the Lehigh Valley. Mary (Petey) Shoemaker, chairman of the Burn Twig since its inception in 1981, accepted the award on the group's behalf.



## Phone Extensions Changed

PLEASE NOTE: The phone extension of Mary Kinneman, vice president, and Linda Moyer, secretary, both of Nursing Services, TAH site, has been changed from 8260 to 2800.



## Benefits Spotlight

The HealthEast Health Plan (HHP) now covers routine screening mammograms for employees and their covered dependents. Previously, mammograms were covered only if the patient was diagnosed as having a suspected breast abnormality.

This new addition to the HHP will provide 100 percent coverage to women ages 35 to 40 for one routine mammogram during this five-year period; one test every two years between ages 40 and 50 and one test per year for women over the age of 50. Coverage only applies to mammograms performed at HealthEast facilities.

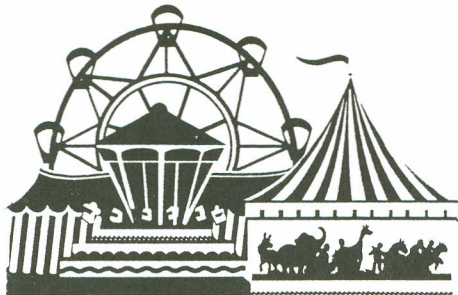
"Because of the cost involved, approximately \$124.50, many women do not have yearly mammograms," says Mary Ann Hilton, R.N., nurse educator, Allentown Breast Diagnostic Center. "It is very encouraging to see the hospital health plan cover this available diagnostic health tool to discover early breast cancer," she says.

According to the American Cancer Society, about one out of 10 women will develop breast cancer at some time during her life. It is also estimated that in 1989, 43,000 women will die as a result of breast cancer. This type of cancer is second in mortality to lung cancer.

It is recommended that all women, beginning at age 35, have a mammogram. For more information on mammograms or breast cancer, contact the Allentown Breast Diagnostic Center at ext. 2791.

## May Daze Help Needed

LVHC Recreation Committee will sponsor a wine booth at May Daze to be held May 19, 20 and 21. Those interested in making a donation should contact Stan Jones at 791-9637.



## 'Lean On Me' Participants Leaner

"Lean On Me," the weight loss competition at TAH site has reached the half-way mark. There are 35 registered teams with 175 employees actively participating.

Attendance at the weekly nutrition sessions has been very high. On the average, at least 100 participants attend each Tuesday. Topics covered thus far included: "Food: Use It To Lose It," "Exercise: Are You Fit or Fat?," "Are Your Eating Habits Weighing You Down" and "Balancing Your Diet."

During week three of the competition, there was a combined weight loss of 202 pounds and during week four there was a combined weight loss of 106 pounds.

## CCCC Offers Two Cancer Screenings

The Comprehensive Community Cancer Center (CCCC), a program of TAH—LVHC, will be offering two cancer screening programs in May in conjunction with the American Cancer Society.

A breast cancer screening will be held on Saturday, May 13 from 9 a.m. to 3 p.m. at the Allentown Breast Diagnostic Center. Participants will be given a physical examination of the breast, learn how to perform breast self-examination and make an appointment to return to the Diagnostic Center for a mammogram.

To be eligible for the screening, participants must be at least 35 years old; be asymptomatic with no prior history of breast cancer; not be pregnant or nursing; have had no previous mammograms and participate in all three phases of the screening. Registration is required, space is limited and there will be a \$40 fee.

A free screening for skin cancer will be held on Saturday, May 20 from 1 to 4 p.m. in the clinic at TAH site. No registration is necessary.

For more information, or to register, please call the CCCC at 778-2582.

## WomanCare Lists May Lectures

*WomanCare*, a service of The Allentown Hospital—Lehigh Valley Hospital Center, has announced its schedule for May. The following educational programs will be offered:

Incontinence is a problem that affects many women. Learn about the causes and treatment by attending "Incontinence, The Problem Women Hide." The lecture will be given by John S. Jaffe, M.D., urologist, Department of Surgery, TAH—LVHC, on Thursday, May 11 at noon and again at 7 p.m. in classroom II, LVHC site.

As we draw nearer to the '90s, increasing research shows exercise to be an essential part of many peoples' lives. Join fitness director, Joanne Koury, a representative of the Weight Management Center of Lehigh Valley, as she discusses "Exercise and Its Importance In Weight Control" on Thursday, May 18. The lecture will be held at noon and again at 7 p.m. in classroom II, LVHC site.

On Wednesday, May 17, Pediatrics will sponsor a parenting lecture titled "Earaches, Middle Ear Infections and Your Child's Hearing." Guest speaker John Harwick, M.D., ear, nose and throat specialist, Department of Surgery, TAH—LVHC, will discuss what to do when your child complains about an earache as well as answer other questions associated with ear infections. The lecture will be held at 7 p.m. in TAH site auditorium.

For more information or to register, call *WomanCare* at 778-3800.



# Making The Rounds

**Glenn Guanowsky**, Esq., Legal Services (TAH—LVHC), spoke on "The Living Will" at the April meeting of the Peritoneal and Home Hemodialysis Support Group.

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Specific programs of the HealthEast system were represented at the Hadassah Women's Group Health Fair held recently. **Nan Holland**, R.N., Nursing (TAH—LVHC), in conjunction with **Marie Shaw**, coordinator, *WomanCare*, a program of The Allentown Hospital—Lehigh Valley Hospital Center, coordinated the program held at the Jewish Community Center.

**Karen Clemence**, community wellness coordinator, Healthier U. (TAH—LVHC), introduced participants to health risk appraisal and cholesterol screening, as well as smoking cessation materials and bio dots. **Donna Dispas**, program director, Weight Management Center of Lehigh Valley (HealthEast), presented information regarding body fat composition and demonstrated low-impact exercises. **Liz Fulmer** of *WomanCare* and **MaryAnn Hilton**, R.N., Allentown Breast Diagnostic Center, discussed *WomanCare* services and demonstrated breast self-examination.

The Comprehensive Community Cancer Center was represented by a display describing the Computerized Cancer Risk Assessment.

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The following members of the Department of Nursing have received their bachelor's of science degree from Cedar Crest College: **Cindy Buhn**, R.N., Burn Center (LVHC), **Sofia Raiken-Danko**, R.N., ACU (LVHC), **Doris Kardos**, R.N., CNS (LVHC) and **Donna Neidermeier**, R.N., GICU-E (LVHC).

**Richard C. Zeller**, Security (TAH), has announced his candidacy for the Democratic nomination for Allentown City Council in the May 16 primary.

**Michael Zerbe**, P.T., Physical Medicine (LVHC), presented a lecture to future physical therapy assistant students at Lehigh County Community College.

**Forrest G. Moyer**, M.D., pediatric education coordinator, Pediatrics (TAH), won honorable mention in the 1989-90 Feldene Third Annual Photo Contest Calendar for submission of a photo he took in New Hampshire of a mother and child playing in the rain.

**Donna Wilson**, OTR/L, director of adjunctive therapy, and **Judy Holloper**, COTA/L, occupational therapist, both of the Department of Psychiatry (TAH), collaborated on an article published in the March 1989 edition of *Occupational Therapy and Physical Therapy Forum*.

**Donna Wilson**, OTR/L, director of adjunctive therapy, and **Patti Lehr**, R.N., clinical specialist, both of the Department of Psychiatry (TAH), presented a self-esteem seminar at Northampton County Area Community College for seventh and eighth grade Girl Scouts.

In March, several Nuclear Medicine employees attended the Spring Symposium given by the Greater New York Chapter Technologist Section,

Society of Nuclear Medicine, in Atlantic City. Attending were **John Kohler**, director (TAH—LVHC); **Kathleen Jones**, CNMT, clinical coordinator (TAH—LVHC); **Susan Morgan**, CNMT, staff technologist (LVHC); **Tracy Frantz**, nuclear medicine student (LVHC); **Catherine Ball**, RT, senior nuclear medicine technologist (TAH) and **Samuel Cocchimiglio**, RT, staff technologist (TAH). Members of the group holding offices in the society are Kohler, immediate past president; Jones, treasurer and Ball, local area counselor.

Several LVHC site registered nurses graduated on April 21 from the three-month-long critical care course and will be assigned to critical care units at TAH—LVHC. The graduates are **Mary Ann Bailey** (7C), **Cathy Fuhrman** (5C), **Terry Lippowitsch** (7B), **Diane Stoffan** (5A), **Paula Taglieri** (5B), **Mary Tewksbury** (4C), **Laurie Winner** (5C) and **Lynette Yoder** (7C).

**Judy Olenwine**, assistant administrative director, and **Sandra Smith**, R.N., OCN, oncology nurse administrator, both of the Comprehensive Community Cancer Center (TAH—LVHC), have been accepted into the membership of the Pennsylvania Oncologic Society.

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## President's Desk *(from page 1)*

The JCAHO accreditation report makes a number of recommendations intended to assist TAH—LVHC in its efforts to continue providing high quality health care. The JCAHO will return in December or January to resurvey the specified recommendations. I am confident that the hospital will succeed in meeting these recommendations.

I would like to thank each of you for your role in our successful accreditation. Through your efforts, TAH—LVHC fulfills daily our mission of giving quality care to all persons regardless of their ability to pay.

Sincerely,



Samuel R. Huston  
President and Chief Executive Officer  
TAH—LVHC

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## Cake Provided During National Hospital Week

As part of National Hospital Week, May 7-13, employees are invited to enjoy a piece of cake courtesy of the hospital.

For the convenience of employees on all shifts, cake will be served on Friday, May 12 from 9:30 a.m. to 8 p.m. and on Saturday, May 13 from 2 to 4:30 a.m. in the cafeteria conference room at both sites.

Please join in the celebration.



# HealthCounts Lists Winners

The following employees were winners of prizes from the third HealthCounts "I'm Worth It" incentive program drawing held early in April:

Compact disc player: Michele Schanley (LVHC) and Janice Toman (TAH);

Phillie's Baseball Tickets: JoAnn Noe (LVHC) and Mary Brown (TAH);

Tickets to Longwood Gardens: Eric Bakow (LVHC) and Ellen Fairchild (LVHC);

Three-month HealthCounts Exercise Membership: Mike Orley (LVHC) and Lynn Reitbauer (LVHC).

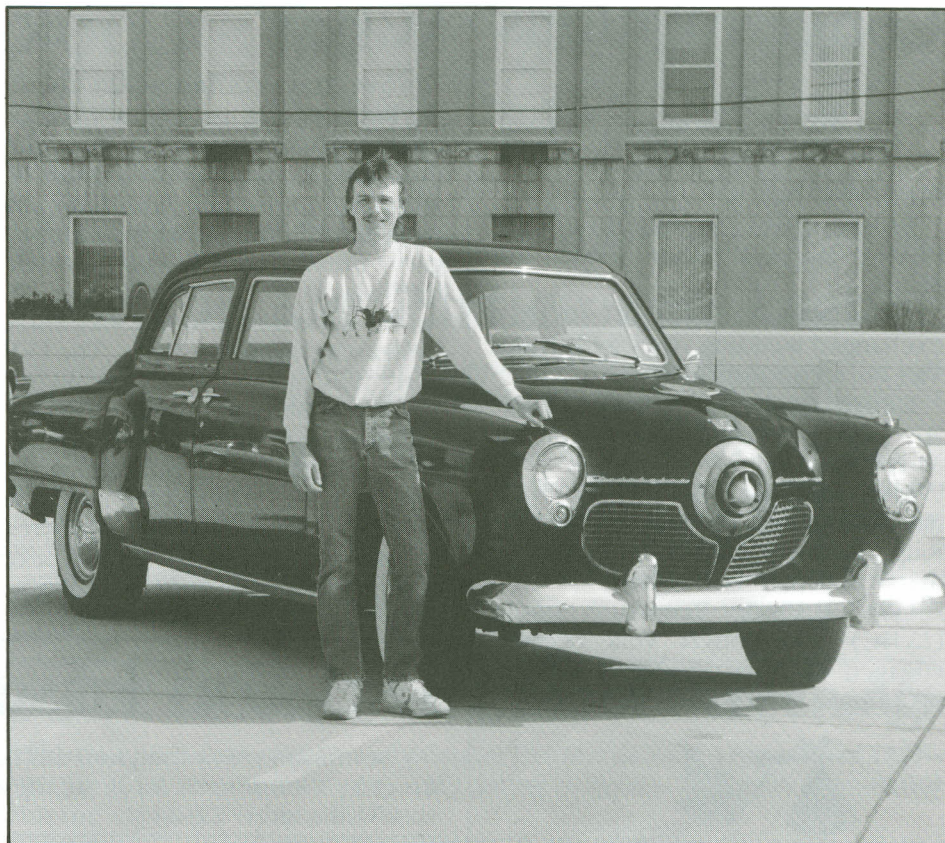
One-month HealthCounts Exercise Membership: Joanne Rodgers, Eileen Fatzinger and Donna Petras (LVHC) and Cheri Kominsky, Jeff Miers and Jane Weber (TAH);

"I'm Worth It" T-shirts: Dorothy Ann Kurinec, Helen Mayers, I-Mei Hsiu, Nancy Rath, Bonnie Kosman, Jill Korn, LuAnn McKee, Joe Pearce, Joan Ickes and Kathy Moser (LVHC) and Judy Berrier, Cindy Moser, Linda Lichty, Marlene Clouden, Millie Hayes, Debra Stern, Audrey Rabenold, Lee Khoury, Janice Kiefer and Lenora Kroll (TAH);

HealthEast Mugs: David Hanssen, Lisa Myers, Eileen Bridge, Kathy Hsu, Rosanne Rishko, Nancy Cline, Daniel Hartman, Doris Horwath, John Dittbrenner and Mike Holmes (LVHC) and Ann Kusko, Barbara Wachter, Donna Rose, Barbara Buck, Sharon Daniels, Shirley Wagner, Diane Newhard, Diane Kennedy and Susan Imboden (TAH).

The next drawing will be held during the first week of May. Prizes include: two-night stay in New York City for two; two Dorney Park and Wildwater Kingdom all-season passes; gift certificate for Patricia's personalized gourmet food catering; three-month HealthCounts exercise membership; "I'm Worth It" T-shirts; and HealthEast mugs.

For more information on how to participate, call 821-2150.



*Scott Stahlnecker poses with his 'spotless' beauty.*

## Restored Auto 'Piece Of History'

According to the calendar, if not the weatherman, spring has officially arrived. That means many employees will soon be off on long, leisurely Sunday drives.

Scott Stahlnecker, manager, Store-room, TAH site, not only dreams of weekend drives, he makes them a reality in a shiny black, 1951 Studebaker Land Cruiser that he restored to mint condition. "It's spotless from the torpedo grill to the back bumper. The motor and even the door jambs sparkle," he says.

Stahlnecker has had a passion for restoring cars since he was in high school. The Studebaker was the perfect outlet for his passion for tinkering. He discovered the black bullet when a distant relative was moving into a nursing home. He purchased the car immediately.

He had to tow his purchase to his garage because the engine had frozen from years of inactivity. After rebuilding the engine and repairing minor problems, he had transformed the car into a sparkling piece of history. "The thing is a tank, but it rides like a Cad- dy," he says proudly.

The car sports original tires, black lacquer finish and gray-striped cloth interior. "My wife, Edie, hates the old-car smell but my 5-year-old daughter, Holly, thinks the machine is the greatest," he says.

The glove box holds an antique first aid kit and a tire-pressure gauge patented in the late 1800s. An old tire pump is in the trunk.

When Stahlnecker needs work done on the car, he calls a friend, another Studebaker devotee, who specializes in repairing the unique automobiles. "He shows up with a 1959 Studebaker car carrier," Stahlnecker says with a laugh.

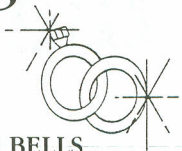
A busy man, Stahlnecker's future plans include lots of Sunday drives in the Studebaker. He also intends to feature the car in antique automobile shows around the state.

Stahlnecker's antique automobile enthusiasm is not limited to Studebakers. He has his eye on a 1930's vintage Ford to wrap around the 302, V-8 engine and automatic transmission that he recently rebuilt.

Happy motoring, Scott!



## Congratulations



### WEDDING BELLS

**Yolan Fixel**, Respiratory Care (TAH), married Gabor Kalotai on March 4.

**Tina Mundy**, GICU-W (LVHC), exchanged wedding vows with Frank Van Buren on March 18.

**Debra Conway**, Radiation Therapy (TAH), married Robert Haas on March 18.

**Lisa Messino**, GICU-W (LVHC), has announced her engagement to Ralph Romano. The couple plans to marry in September 1990.

**Lisa Hafler**, Recovery Room (LVHC), and Robert Volk became engaged on April 15. The couple is planning a 1990 spring wedding.



### STORK VISITS

**Sheryl Repischak**, Outpatient Services (TAH), and her husband, Jim, became the proud parents of a daughter on Dec. 30. Brittany Jean weighed 6 pounds, 10 ounces, and was 21 inches long.

**Michele Gessner**, SCU (LVHC), and her husband, David, welcomed their daughter on March 28. Brianna Nicole weighed 7 pounds, 1 ounce and was 20 inches long.

**Ruth Joyce**, 7C (LVHC), and her husband, Jeffrey, became the parents of a baby girl on Jan. 31. Rebecca weighed 9 pounds, 1 ounce and was 22 inches long.

**Joann Wolk**, 7C (LVHC), and her husband, Michael, welcomed Eric Michael on March 7. Eric weighed 7 pounds, 12 ounces and was 22 inches long.

**Kathie Hesnan**, Enterostomal Therapy (LVHC), and her husband, James, recently became the parents of a baby girl. Courtney Marie weighed 7 pounds, 6 ounces and was 21 inches long.

**Tish Isack**, Lehigh Valley Stroke Program, and her husband, Mark, and their daughter, Nora, welcomed Magda Joyce on April 11. Magda Joyce weighed 9 pounds, 2½ ounces and was 21½ inches long.

## What's Cookin'?

**Now That's Italian** — On Tuesday, May 9, TAH site cafeteria will celebrate the birthday of Rome with a "Special Italian Day" menu. It will be a festive atmosphere with candlelight and table cloths. Please come and enjoy a variety of good food and a complimentary glass of sparkling non-alcoholic grape juice. The menu includes: chicken escarole soup, pasta salad, antipasto salad, baked manicotti, baked bracioli with spaghetti, spaghetti with meat sauce, hot pasta with garlic bread, baked stromboli, chicken scallopini, Italian ices and Italian hoagie by-the-inch.

Coming attractions in LVHC site cafeteria include:

**Strawberries Are In!** — The LVHC site cafeteria will be selling fresh strawberry pies by the slice or pie on May 11 from 11 a.m. to 6:30 p.m. To place an order, call Margaret Ann McDonald at ext. 8379.

**Drawing Scheduled** — Drawing for the "Columbo" Yogurt Promotion will be held in LVHC site cafeteria on May 15 at 2 p.m.

**Make Your Own Sundae Day** — May 18 is "Make Your Own Sundae Day" at LVHC site cafeteria. Breyer's ice cream will be offered in four flavors along with 20 assorted toppings. The cost for one scoop and two toppings is \$1.25 and the cost of two scoops with two toppings is \$2.25. Additional toppings may be purchased for 15 cents each.

## Did You Lose Your Keys?

A set of keys was found at the Bank of Pennsylvania located on Hamilton Street in Allentown. A MedEvac tag was on the key ring. To claim the keys, call Alan Williams at 776-6421.



## CheckUp Salutes...

### Better Hearing And Speech Month

May is Better Hearing and Speech Month and Callie McClatchy, speech pathologist (TAH), has developed a three-phased plan to promote the services available at TAH site.

A mailing to Lehigh Valley physicians was sent in an effort to create greater awareness of hearing deficiencies in children and adults. Also, tent cards describing hearing problems will be distributed in the cafeteria at each site and in other medical facilities throughout the Lehigh Valley.

In addition, a presentation by Ronald Champoux, associate professor at Bloomsburg University, titled "Speech Pathology: A Medical Perspective," will be held at a gathering of speech and hearing professionals in the Physical Medicine department on May 10.

### Hats Off To Secretaries

Recently secretaries throughout the system and across the country were honored on Secretaries' Day, a special day set aside each year to recognize the secretary, upon whose skills, loyalty and efficiency business and government depend. *CheckUp* extends belated best wishes and expresses sincere appreciation to all the secretaries at TAH—LVHC and HE.

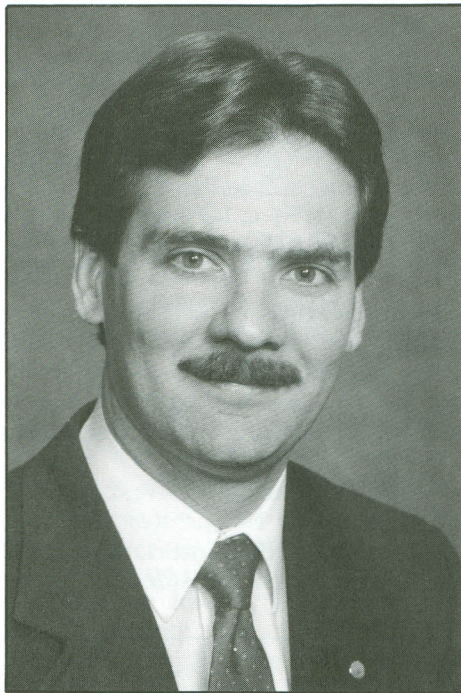
### Cafeteria To Mark Stroke Awareness Month

The LVHC site cafeteria will be featuring low cholesterol, low fat and low sodium wellness entrees May 8 through 12 in observance of Stroke Awareness Month. In addition, wellness recipes will be available.



# Board of Directors Spotlight

**EDITOR'S NOTE:** This is the second installment in an ongoing *CheckUp* feature which provides brief biographical sketches of community leaders who volunteer their time and talents to serve on our Boards of Directors.



**David J. Kepler**  
**Vice Chairman**  
**TAH—LVHC**

David J. Kepler, administrative vice president, Commercial Loan Department, Merchants Bank, has been a board member since 1984.

In addition to serving as vice chairman of TAH—LVHC board, Kepler also sits on the Executive, Finance and Master Site Planning committees, as well as being chairman of the Hospital Planning Committee. He also is a member of the HealthEast Finance Committee and the HealthEast Planning Committee.

"Having had one of my daughters born at 1 pound, 12 ounces and having spent months visiting her in the Neonatal Intensive Care Unit at TAH site, my wife and I have a fairly deep understanding of patients and a deep appreciation for our physicians and nurses," Kepler observes.

"I feel my banking background and personal experience allow me to make informed, practical and compassionate decisions about the future of health care in our hospital and our community."

Kepler, resides in Allentown with his wife, Deborah, and daughters, Danielle and Arielle.

**Michael J. Thompson**  
**Vice Chairman**  
**TAH—LVHC and HealthEast**

Michael J. Thompson, executive director, Integrated Circuit Design Division, AT&T Bell Laboratories, has been a TAH—LVHC board member for seven years. He also serves on the HealthEast board.

His committee participation includes: Medical Staff Development, chairman; TAH—LVHC Executive Committee; TAH—LVHC Quality Assurance Committee; TAH—LVHC Joint Conference Committee; HealthEast Information Systems Planning Committee; HealthEast Search Committee; HealthEast Executive Committee; Dorothy Rider Pool Health Care Trust Committee; and the Compensation and Professional Development Committee. He also participates in



the annual performance review of Board members.

In addition, Thompson serves on the President's Council of Allentown College of St. Francis de Sales.

Thompson received his master's degree in electrical engineering from New York University, N.Y. and a bachelor's degree in liberal arts and electrical engineering from the University of Notre Dame.

"Serving as a board member is an opportunity to contribute to our community by helping to maintain and develop an important health care resource at a time when there are many issues and pressures," says Thompson.

## Poison Conference Set

The Lehigh Valley Poison Center (LVPC) is sponsoring its seventh annual conference on poison-related topics on Thursday, May 18 in TAH site auditorium. "Poisons — Old and New" is a free half-day conference for health care professionals, intended to enhance awareness of poison emergencies and provide guidelines for treatment in the clinical setting.

Guest speakers include Fred Pane, R.Ph., assistant director, Pharmacy, TAH—LVHC; Forrest Moyer, M.D., pediatric education coordinator, TAH site; Henry Kurusz III, M.D., director, LVPC; and Elaine Beschen, lead counselor, Behavioral Health Consultation Service.

Each speaker will focus on a different topic, including the toxicity of new blood pressure medicines, mushroom poisoning and cocaine intervention and management. Participants may attend any or all individual lecture sessions.

In addition to the lectures, there will also be a poison education audiovisual presentation given by Kathy Ray, coordinator, LVPC, in the O.R. conference room (TAH) from 10 a.m. to 1:30 p.m.

Space is limited and the deadline for registration is May 15. For more information, or to register, call the Lehigh Valley Poison Center office at ext. 2368.



# Educational Happenings

## Friday, May 5

LVHC — Teleconference: "Second Annual Secretaries Briefing," 2 to 4 p.m.; auditorium

## Wednesday, May 10

TAH — "Dealing With Difficult People," workshop providing practical tips to use when working with difficult people in tough situations; 1 to 2 p.m.; conference room B. To register, call Human Resource Development (LVHC) at ext. 8320.

## Thursday, May 11

TAH — Teleconference: "Second Annual Secretaries Briefing," 1 to 3 p.m., auditorium

## Monday, May 15

LVHC — New Employee Orientation; 8 a.m. to 4:30 p.m.; auditorium

## Wednesday, May 17

LVHC — CPR Recertification; 7:30 to 10:30 a.m.; alcove

TAH — Tour TAH site; 10:30 to 11:30 a.m.; lobby

LVHC — "Dealing With Difficult People," workshop providing practical tips to use when working with difficult people in tough situations; 1 to 2 p.m.; classroom B. To register, call Human Resource Development (LVHC) at ext. 8320.

LVHC — Tour LVHC site; 1:30 to 2:30 p.m.; lobby

LVHC — CPR Recertification; 1 to 4 p.m.; alcove

## Thursday, May 18

LVHC — CPR Recertification; 1 to 4 p.m.; alcove

LVHC — CPR Recertification; 9 to 11 a.m.; alcove

TAH — "Poisons - Old and New," 8 a.m. to 12:50 p.m.; auditorium. Call Lehigh Valley Poison Center office (TAH) at ext. 2368 to register. No registration fee.

## Friday, May 19

LVHC — CPR Recertification; 1 to 3 a.m.; alcove

## Tuesday, May 23

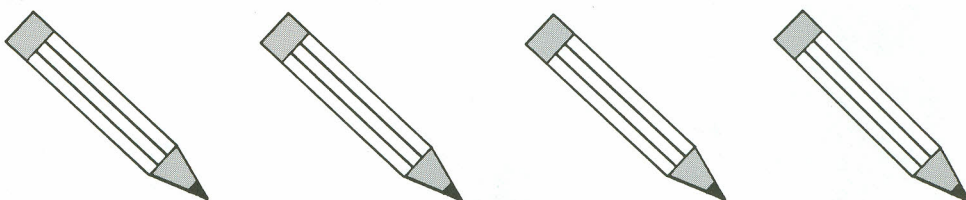
TAH — "Dealing With Difficult People," workshop providing practical

tips to use when working with difficult people in tough situations; 10 to 11 a.m.; conference room B. To register, call Human Resource Development (LVHC) at ext. 8320.

## Wednesday, May 24

LVHC — "Update in Cardiology," 8 a.m. to 3 p.m.; auditorium. This

annual seminar is designed to update physicians, nurses and other health professionals on the latest information and trends in cardiology. Approved for 5 CME Category I credits. Contact Human Resource Development (LVHC) at ext. 8320 to register. No charge for TAH—LVHC staff members.



## 'Nightingales' Letters Urged

The Pennsylvania Nurses' Association is encouraging its members and the general public to share comments concerning "The Nightingales," a new NBC weekly series that focuses on the lives of five nursing students.

The American Nurses Association and its constituents have repeatedly expressed organized nursing's opposition to the image of nurses portrayed in the program.

If you would like to write regarding this series address your correspondence to: Aaron Spelling, Aaron Spelling Productions, 1041 N. Formosa Ave., Los Angeles, CA 90046 and Brandon Tartikoff, president, NBC Entertainment, 30 Rockefeller Plaza, New York, NY 10112 (cc: Robert Wright, president and chief executive officer, NBC).

## New Grandparenting Classes Offered

*WomanCare*, a program of The Allentown Hospital—Lehigh Valley Hospital Center, is offering a new class for grandparents, expectant grandparents and "substitute" grandparents called "Update: Grandparenting in the '80s."

The grandparenting class will begin on Thursday, May 18 from 7 to 9 p.m. in Room 902 of The Allentown Hospital School of Nursing.

The cost of the class is \$10 per couple and pre-registration is required. To make reservations or for more information, call *WomanCare* at 778-3800.

## Electronic Networking Conference Set

The Fourth International Conference of the Electronic Networking Association will be held May 25-28 on the campus of Muhlenberg College. There are several sessions planned of special interest to non-profit health care organizations.

Electronic networking can be used for information dissemination and exchange, data analysis, grassroots organizing and issue advocacy. One example is its widespread international use to locate bone marrow donors.

For additional information, contact Lou Bottitta in Information Systems at ext. 9850.

## Support Group Plans Annual Picnic

The Peritoneal and Home Hemodialysis Support Group's annual summer picnic will be held on Saturday, June 10 at 4 p.m. in the Rose Garden (pavilion 3), Allentown.